

Action taken by the Company against employees/data brokers for unauthorized release of CPNI

There were no actions taken against anyone by the Company during the 2010 calendar year.

Customer complaints received by the Company for unauthorized release of CPNI

No customer complaints concerning the unauthorized release of customer proprietary network information were received during the calendar year 2010.

Signed Tonya M. Murphy Date 2-16-2011
Tonya M. Murphy, Sec/Treas.